

Appendix 3A

From: Cllr Douglas Mills <DMills@Hillingdon.Gov.UK>
Sent: Wednesday, October 18, 2023 2:28 PM
To: Daniel Ferrer <dferrer@hillingdon.gov.uk>
Cc: Cllr Susan O'Brien <SO'Brien@hillingdon.gov.uk>
Subject: Re: License Application - SAKI, 8 Victoria, Ruislip

Daniel,

In respect of the above application, I have been approached by residents who object to this licence being granted.

Please ensure that the committee are aware of these concerns, which are broadly around Prevention of Public Nuisance. There are ongoing matters relating to the adjoining licenced premises, with continued delay and failure to enact measures which would mitigate the noise from both inside and at closing time. This new application therefore has the ability to aggregate the disruption to normal living and thus the accumulation will lead to ongoing and repeated public nuisances.

For completeness, I have included below, the emails from two residents, (in their own words).

Cllr Douglas Mills

I would like to make an objection to the application for a Premises Licence at the address *Saki, Unit 2, 8 Victoria Road, Ruislip, HA4 0AA*. On the front door of the premises there is a Notice of Application which details the proposed licensing hours in relation to Live Music, Recorded Music and Late Night Refreshment, including the sale of alcohol, up until midnight Sunday to Thursday and up until 1am Friday to Saturday. As one of the residents living directly above the premises I feel that the licence is inappropriate and would cause considerable disturbance to residents in the area. My opinion is founded on recent and past experiences, some of which I detail below.

My experience with Saki dates back to 2022 where in the early hours of Sunday 24th July there was loud music playing from the premises up until around 5am. Another incident more recently on Saturday 19th August involved large numbers of people entering the premises, drinking alcohol openly in the street, bottles being thrown and very loud music being played which caused several residents distress, some of whom went down to speak to the people there. I also know from other residents that the applicant listed was confronted on this day in question about the noise and said she didn't care about the residents and she was trying to run a business. If this is how the applicant acts prior to an application for a licence, one can only imagine it will be worse should the licence be granted.

Pursuant to the Environmental Protection Act 1990 and Noise Act 1996, I would like to bring to your attention the separate situation which is still ongoing with the adjacent property 10 Victoria Rd and therefore any newly permitted license to this said property would result in the same issues arising.

My main concerns after reviewing the terms of the permit are the live music and the operating timings proposed. Due to this and the lack of adequate sound proofing installed, I would not be able to enjoy the tranquillity of my home especially on weekends when it is proposed to last all day until the early hours of the morning.

Separately, I also have grave concerns regarding the permitted smoking area, which is currently at the front of the property directly on the High Street. Upon the award it would leave 3 late night restaurant/bars directly in a row, all of which having well over 100+ people as their capacity. This in turn would lead to a large congregation of people outside and would cause, along with the noise levels generated, severe disturbance to my dwellings ambience.

Daniel Ferrer

From: Conor Donegan [REDACTED]
Sent: 13 October 2023 10:58
To: licensing
Cc: Daniel Ferrer; Cllr Douglas Mills
Subject: Objection to Notice of application for a Premises Licence

Follow Up Flag: Follow up
Flag Status: Flagged

Hello Licensing team,

I would like to make an objection to the application for a Premises Licence at the address *Saki, Unit 2, 8 Victoria Road, Ruislip, HA4 0AA*. On the front door of the premises there is a Notice of Application which details the proposed licensing hours in relation to Live Music, Recorded Music and Late Night Refreshment, including the sale of alcohol, up until midnight Sunday to Thursday and up until 1am Friday to Saturday. As one of the residents living directly above the premises I feel that the licence is inappropriate and would cause considerable disturbance to residents in the area. My opinion is founded on recent and past experiences, some of which I detail below.

My experience with Saki dates back to 2022 where in the early hours of Sunday 24th July there was loud music playing from the premises up until around 5am. Another incident more recently on Saturday 19th August involved large numbers of people entering the premises, drinking alcohol openly in the street, bottles being thrown and very loud music being played which caused several residents distress, some of whom went down to speak to the people there. I also know from other residents that the applicant listed was confronted on this day in question about the noise and said she didn't care about the residents and she was trying to run a business. If this is how the applicant acts prior to an application for a licence, one can only imagine it will be worse should the licence be granted.

Whilst I understand and respect an individual's right to start a business in the local area, I feel that the type of business and previous conduct of the applicant/premises makes this application inappropriate and unreasonable for residents in the local area. Thank you for noting my comments down here.

Kind regards,
Conor Donegan

Appendix 3C

Ms Marian Mills
10a Victoria Rd
Ruislip Manor
Middlesex
HA4 0AA

License Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge
UB10 1UW

17th October 2023

Dear whomever it may concern,

I am writing in response to the Licensing Act 2003 notification (*refer to Appendix 1*) which has been displayed by Miss Charlotte Elizabeth Atkinson at 8 Victoria Rd, Ruislip Manor HA4 0AA and would like to formally object to such license being granted for these premises, due to the statutory nuisance any award would cause to myself, neighbours and our dwellings.

Pursuant to the Environmental Protection Act 1990 and Noise Act 1996, I would like to bring to your attention the separate situation which is still ongoing with the adjacent property 10 Victoria Rd and therefore any newly permitted license to this said property would result in the same issues arising.

My main concerns after reviewing the terms of the permit are the live music and the operating timings proposed. Due to this and the lack of adequate sound proofing installed, I would not be able to enjoy the tranquillity of my home especially on weekends when it is proposed to last all day until the early hours of the morning.

Separately, I also have grave concerns regarding the permitted smoking area, which is currently at the front of the property directly on the High Street. Upon the award it would leave 3 late night restaurant/bars directly in a row, all of which having well over 100+ people as their capacity. This in turn would lead to a large congregation of people outside and would cause, along with the noise levels generated, severe disturbance to my dwellings ambiance.

I hope the enclosed information clearly outlines my concerns and opposition to the award, but if required, I would be prepared to attend in person any hearings to discuss the matter further.

Yours sincerely,

Marian Mills

APPENDIX I:

**LONDON BOROUGH OF HILLINGDON
NOTICE OF APPLICATION FOR A PREMISES LICENCE -
LICENSING ACT 2003**

APPLICANT: MISS CHARLOTTE ELIZABETH ATKINSON

PREMISES: SAKI, UNIT 2, 8 VICTORIA ROAD, RUISLIP, HA4 0AA

The proposed licensable activities are:

- **Live Music, Recorded Music, Performance of Dance,
Retail Sale of alcohol (On Sales):**
Sunday – Thursday: 11:00 – 00:00, Friday – Saturday: 11:00 – 01:00
- **Late Night Refreshment:**
Sunday – Thursday: 23:00 – 00:00, Friday – Saturday: 23:00 – 01:00

Full details of the application can be inspected at the address noted below during normal business hours. Any representations by an interested party or responsible authority regarding this application can be made to:

**The Licensing Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge
UB8 1UW**

Website: www.hillingdon.gov.uk

Tel: 01895 277433

Such representation must be received in writing to above address or by email: licensing@hillingdon.gov.uk by: **01/11/2023** clearly stating the grounds upon which the representation is made in relation to the four objectives of the Licensing Act 2003.

It is an offence to knowingly or recklessly make a false statement in connection with an application. The maximum fine for which a person is liable on summary conviction for the offence is unlimited.

Daniel Ferrer

From: [REDACTED]
Sent: 19 October 2023 21:37
To: licensing
Subject: RE: Licence Application/ SAKI, Unit 2, 8 Victoria Road, Ruislip, HA40AA

You don't often get email from agacicha1981@gmail.com. [Learn why this is important](#)

Samir Yanina
6A Victoria Road
Ruislip, HA4 0AA

[REDACTED]
19/10/2023

Licensing Team
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge
UB8 1UW

Subject: Objection to Premises Licence Application -MISS CHARLOTTE ELIZABETH ATKINSON for SAKI, UNIT 2, 8 VICTORIA ROAD, RUISLIP, HA4 0AA

Dear Members of the Licensing Team,

I am writing to formally express my strong opposition to the premises licence application submitted by MISS CHARLOTTE ELIZABETH ATKINSON for the proposed activities of live music, performance of dance, and retail sale of alcohol, at the premises located at SAKI, UNIT 2, 8 VICTORIA ROAD, RUISLIP, HA4 0AA.

I am a resident living above the aforementioned premises, and I have grave concerns regarding the potential adverse impacts this licence may have on my quality of life and the safety of my family. My objections are as follows:

- 1.**Late Night Noise**:** Given the extended operating hours. I am deeply concerned about the significant increase in noise levels during unsociable hours, particularly late into the night. This would undoubtedly disrupt the peaceful enjoyment of our home and hinder our ability to rest adequately.
- 2.**Intoxicated Customers**:** Allowing the sale of alcohol until midnight raises the very real possibility of patrons leaving the premises in an intoxicated state. This creates a potential safety hazard, not only for residents in close proximity but also for the general public.
- 3.**Impact on Schoo;-Age Children**:** I have two young children, [REDACTED], who are at a crucial stage in their schooling. The proposed activities and potential disturbances in the vicinity would undoubtedly impede their ability to focus on their studies, adversely affecting their educational progress.
- 4.**Audible Disruption**:** The nature of the activities applied for means that sound travels easily through our building. Live music and dance performances would be readily audible in all flats above the premises, further compounding the issue of noise pollution.

5. **Previous Incidents and Council Action**: It is pertinent to note that the local council has previously intervened due to noise pollution issues stemming from the applicant's property. This demonstrates a history of disturbances that are likely to persist should this licence be granted. Reference numbers 50603, 44750 and 42637.

6. **Case Order Against Applicant**: The fact that there is an existing case order against the applicant further raises concerns about the ability to responsibly manage the licensed activities and mitigate potential nuisances. Reference number 6373/7912/8060/2236.

In light of the above, I respectfully request that the Licensing Committee carefully consider my objections and take them into account when evaluating this application. I firmly believe that granting this licence would be detrimental to the well-being and safety of my family and other residents in the vicinity.

I appreciate your attention to this matter and trust that you will make a decision in the best interest of the community.

Thank you for your time and consideration.

Sincerely,
Samir Yanina

From: [Emma Flack](#)
To: licensing@hillingdon.gov.uk
Subject: License notification for Saki
Date: 17 October 2023 21:11:25

To whom it may concern,

We are writing in response to the Licensing Act 2003 notification which has been displayed by Miss Charlotte Elizabeth Atkinson in relation to Saki, Unit 2, 8 Victoria Road, Ruislip. As residents who live close to these premises, we formally object to the extended opening, music and licencing hours which have been applied for, due to longstanding issues in the area with noise and anti-social behaviour.

There are currently several establishments within close proximity that are licensed to be closed no later than 12am and there have been issues with anti-social behaviour, fighting, under-age drinking, drugs, noise nuisance, urination in outdoor spaces and litter, and we are in no doubt these issues will escalate should this license application be successful. When these issues have affected us, we have reported and logged them with Hillingdon Council. We have lived here for nearly 3 years and have had to do this far too many times already. There have been times we have felt unsafe in our own home, and when we have not been able to sleep due to noise from music and people being outside the restaurants and bars late at night. This has a very negative impact on our wellbeing.

It is worth noting that Saki share the back yard/car parking area with the Real Love Lounge, Ten Restaurant and Wetherspoons, and extended hours will, in all likelihood, allow these issues to escalate further should businesses in the area be allowed to trade later. It was on these grounds that Ten Restaurant was not granted an extended license in 2021. We understand that some of our neighbours already have problems with the music that is played in Saki (particularly the neighbours that live directly above) so an extension of their hours will only exacerbate things.

In addition, by agreeing to allow Saki to serve alcohol and play music later, it will set a dangerous precedent for the other businesses close by to apply to extend their licenses. Wetherspoons does have a license until 1am on weekends; notably they do not play music which is one benefit, but their trading hours do cause disruption and there is certainly no appetite for other businesses to follow suit and drag the area into the gutter.

We appreciate you taking the time to read our views and hope these concerns are taken as seriously as they are intended. There are a range of families that reside in this block, including the elderly and those with young children, and we feel it would be inappropriate to extend the licensing hours for any restaurant or bar in the area.

Kind regards,
Dr Emma Flack & Mr Benjamin Raywood
112A Pembroke Rd,
Ruislip,
HA4 8NW

From: nishma.b
To: licensing@hillingdon.gov.uk
Cc: [REDACTED]
Subject: Licence for Unit 2 8 Victoria Road Ruislip HA4 0AA
Date: 01 November 2023 23:30:50

[You don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Dear Sirs,

It has come to my attention that a licence has been submitted for the above property for a restaurant and bar.

Having looked at the application I note that the licence request is till 12am Sunday to Thursday and 1am Friday and Saturday. I also note that there is to be music and a provision for dancing at the venue.

I am one of the owner of the property 6a Victoria Road and I strongly feel that the grant of such licence will have an impact on the value of my property and impact my right to quiet enjoyment of my property.

I note that there is no provision for sound proofing and I am very concerned that the sound of music being played till 1am will have negative impact on my property.

There is already a Weatherspoons and a restaurant/bar next to this site which already brings enough footfall, adding a similar establishment will be detrimental to the area.

I look forward to hearing from you.

Kind Regards
Nishma Parmar, Aarti Babber, Suman Bhadresha and Kusum Bhadresha

Sent from my iPhone

The Licensing Services
London Borough of Hillingdon
Civic Centre
Uxbridge
UB8 1UW

November 1, 2023

Re: Miss Charlotte Elizabeth Atkinson – Saki, Unit 2, 8 Victoria Road, Ruislip, HA40AA

To the Licensing Team,

I am one of the residents living above the Saki business. They are currently applying for a license to offer the following services:

- **Live Music, Recorded Music, Performance of Dance**
- **Retail Sale of Alcohol (On Sales):**
 - **Sunday – Thursday: 11:00 AM – 12:00 AM**
 - **Friday – Saturday: 11:00 AM - 01:00 AM**
- **Late Night Refreshment:**
 - **Sunday – Thursday: 11:00 PM – 12:00 AM**
 - **Friday – Saturday: 11:00 PM – 01:00 AM**

I support the idea of businesses developing and growing, as I believe it can have a positive impact on the community. However, over the past year, Saki has already been operating and providing alcohol along with playing music, which has been very disturbing for the local residents living above their premises. I was initially under the impression that Saki already held a license for playing music, dancing, alcohol consumption, and light refreshments.

Since this hasn't been the case, there has been no consideration for noise control for the residents living above this new startup business.

This leads me to the issue of **waste mismanagement**, with waste being left outside in the car park area and up the stairs at the back of the doors for No Ten Restaurant and Saki. The waste left outside the business **attracts vermin and emits odours, creating an extremely unhygienic and messy environment**.

The presence of this waste has attracted vermin, such as rats, foxes, and pigeons, which have left excrement in our front gardens and doorsteps.

During Saki's refurbishment, machinery has been placed right outside fire exits and stairwells, posing a significant health and safety risk, especially for my elderly mother, who struggles to manoeuvre around this machinery.

There was no consideration for us residents when work was being carried out by Saki in regards to parking, which forced residents to park our vehicles on the roadside.

It would have been appreciated if Saki had informed us residents and local businesses about this in advance, as well as the expected duration for the skip's placement within the car park area. This caused significant problems and complications for all local businesses and residents on Victoria/Pembroke Road.

Saki's management team has shown no care, consideration, or respect for any of the residents or local businesses. While some friendly interactions have occurred, no actions have been taken to address the issues.

While a few of the employees greet us residents with "Hi, how are you doing," I don't believe the business will show care or consideration for what happens when customers leave the establishment intoxicated, potentially causing disturbances, noise, and even anti-social behaviour.

Saki has demonstrated over the year that they lack care or consideration for their neighbours, which leads me to believe that there will be significant problems in the community going forward when issues arise.

There is a lack of diplomacy, tact, respect, or even basic communication skills that would assure me, the residents, and local businesses that they can professionally and promptly handle and address these issues while safeguarding all civilians and residents.

Regrettably, I must appeal against this application, as I foresee all of the above issues persisting based on how the residents have been treated by Saki over the past year. It's unfortunate because I was looking forward to spending time within their establishment.

Yours sincerely,

Akwesi Penemo 2a Victoria Road